

Jobseeker Journey

Additional support available

From Day 1 you can offer...

Jobsearch and Programme Support

- Support for professionals and executives
- Support for the newly unemployed
- Backing Young Britain (mentoring, work trials, group sessions)
- Additional adviser support
- Programme Centre (until December 2009)
- Support Contract (from December 2009)
- Additional support through disability employment advisers
- New Deal for Lone Parents (NDLP)
- New Deal for Partners (NDP)
- Progress to Work (drugs)
- Progress to Work LinkUp (ex offenders, alcohol)

Skills and Training

- Basic skills
- CV development (Programme Centre)
- Apprenticeships
- Training
- Graduate internships

Additional Options

- Fast tracking to 6-month support
- Work trials (for certain disadvantaged groups)
- Employment on Trial (EOT)
- Adviser Discretionary Fund (ADF)
- LEP vacancies
- Travel to Interview Scheme (TIS)

From 3 months

Extra adviser interviews (for young people and 20% of other customers)

From 6 months

6 month offer:

- Recruitment subsidy of £1000
- In work training
- Work-focused training
- Self-employment support
- Volunteering support

- Work trials (all age groups)
- New Deal for Young People
(in FND Phase 2 districts only)
- Internships

From 9 months

Young Person's Guarantee:

(primarily for 18-24s)

- Future Jobs Fund opportunities
- Pre-employment training in key sectors
- Work-focused training
- Community Task Force

From 12 months

Flexible New Deal *(in FND Phase 1 areas)*

From Day 1

Support for professionals and executives: 1-day advice/coaching sessions for those who are work ready but lack experience of current jobsearch. Delivered by ext organisations.

Support for newly unemployed: Help with jobsearch techniques. 1-hour internal group sessions/coaching or 1-day external courses.

Backing Young Britain:

- mentoring support from Jan 2010
- work trials for disadvantaged 18-24 year olds
- group support for 18 year-olds – jobsearch sessions for those looking for their first job.

Additional adviser support for customers who want it. Alongside jobsearch reviews.

Programme Centre (until Dec 2009): help with jobsearch, cv, interview skills, confidence.

Support Contract (from Dec 2009): various training modules for JSA customers / other groups. From Day 1 at adviser discretion.

Additional support via **disability employment advisers** (DEAs)

- **Access to work** – practical support to overcome work-related obstacles from disability.
- **Workstep** - programme for people whose disability makes it difficult for them to find or keep a job.
- **Work preparation** - to address barriers associated with a disability and prepare customers to enter the labour market.
- **Job Introduction Scheme** – help for disabled customers and their employers.

New Deal for Lone Parents (NDLP): programme for eligible lone parents.

New Deal for Partners (NDP): programme to improve partners' job prospects.

Progress to Work/LinkUp: programmes helping customers with a history of drugs/alcohol misuse & ex-offenders to prepare for, seek and sustain employment.

Graduate internships: may be paid or unpaid. Likely to mean leaving benefit/allowances for those on JSA less than 6 months.

Apprenticeships: skilled job opportunities with structured learning and progression, primarily aimed at young people.

Basic skills support: help to develop basis literacy, numeracy or language skills.

Training: through local providers/brokers. Unlimited part-time training whilst available for and seeking work. Up to 2 weeks full-time training in a year.

Fast-tracking to 6-month support: early access to support normally available from 6 months, for those at particular risk of long-term unemployment.

Work trials (for certain disadvantaged customers): a trial period in an actual job. Customer remains on benefit. Maximum duration 30 days over no more than 6 weeks.

Employment On Trial (EOT): try out a different type of work without risk of losing JSA.

Adviser Discretionary Fund (ADF): normally up to £350, higher subject to business case. To help customers move into work by paying for specific expenses or items.

Local Employment Partnership (LEP) **vacancies:** vacancies covered by an LEP agreement between and employer and Jobcentre Plus.

Travel to Interview Scheme (TIS): financial help to attend job interview beyond normal travelling distance (or, at adviser discretion, for local interviews).

From 3 months

Extra adviser time: around 1 in 5 customers gets two extra 30-minute adviser interviews between weeks 13 and 26. Young people get an extra hour

Work experience placements (18-21 year olds from Jan 2010): up to 2 weeks to gain work experience.

From 6 months

The 6 month offer

Recruitment subsidy: a £1,000 subsidy payable to an employer who recruits someone who has been on JSA for 6 months (or fast-tracked to stage 3 of FND) to a long-term.

In-work training: government-funded in-work training.

Work-focused training: training linked to local job opportunities. In some circumstances can be up to 8 weeks full-time training on a training allowance.

Volunteering: contracted third-sector broker discuss suitable volunteering opportunities to improve employment prospects. Customers remain on JSA.

Self Employment: with advice from partner organisations. Credit of £50 per week available for up to 16 weeks.

New Deal for Young People (FND phase 2 Districts only): intensive adviser support followed by requirement to take up one of four options.

Work trials (all JSA customers): trial period in an actual job. Customer remains on benefit. Max duration 30 days over no more than 6 weeks

Internships (from Jan 2010): for graduates and 18-21 year-old non-graduates. Part of Backing Young Britain. Up to 13 weeks on training allowance if unpaid.

From 9 months

Future Jobs Fund opportunities: jobs of at least 25 hours a week lasting at least 6 months. Available to 18-24s and, in areas of particularly high unemployment, over-24s.

Routes into Work (including pre-employment training in key sectors): from Nov 2009

Work-focused training: in skills relevant to the local jobs market. From Nov 2009

Community Task Force: for young people approaching 12 months on JSA who have not taken up one of the above offers. From Jan 2010, mandatory from April 2010.

In **FND Phase 1** districts: Guarantee to be delivered by week 50.

In **FND Phase 2** districts: Guarantee to be delivered by the end of the New Deal Gateway.

At 12 months (week 50 and beyond) you should refer to **Flexible New Deal** (FND) in the 28 Phase 1 districts. Delivered by contracted providers.

From 12 months

Young Person's Guarantee
Primarily for 18-24s